



## Complete On-Site Service For Your Identification and Security Needs

A service contract from RockWest offers total support from beginning to end. We offer support services from maintenance to complete professional services with factory trained and certified technicians you will never worry about your system.

### Maintenance Services

**Protect your investments**

#### On-Site Installation

- Product Installation
- Operator Training

#### On-Site Maintenance

- Preventative Maintenance
- Same Day Response
- Service Contracts



### Professional Services

**Enhance your capabilities**

- Help desk for free phone support and service dispatch.
- Free demonstrations
- Plastic card design
- Return on investment analysis
- Work flow analysis
- Database design and implementation
- Ongoing consulting services

### The People

**Experts to assist during the entire process**

- Factory trained and certified Service Engineers for product assistance
- Product Specialists in electronic security, smart-cards, identity management, and IT
- System Engineers to help design a system for your needs
- Over 300 years of collective experience



Sales, Service, & Supplies  
(888) 383-6083  
[www.RockWestTech.com](http://www.RockWestTech.com)

